

ABOUT ME

What is your age?  
☐ Under 18    ☐ 18 to 21    ☐ 22 to 34  
☐ 35 to 44    ☐ 45 to 64    ☐ 65 or over

Do you currently have a valid driver's license?  
☐ Yes    ☐ No

How many usable vehicles are in your household?  
☐ 0    ☐ 1    ☐ 2    ☐ 3 or more

What is your gender?  
☐ Man    ☐ \_\_\_\_\_ (specify)  
☐ Woman    ☐ Prefer not to say

How do you self-identify by race?  
(Check all that apply.)  
☐ American Indian or Alaska Native  
☐ Asian  
☐ Black or African American  
☐ Native Hawaiian or other Pacific Islander  
☐ White  
☐ Other (specify) \_\_\_\_\_  
☐ Prefer not to say

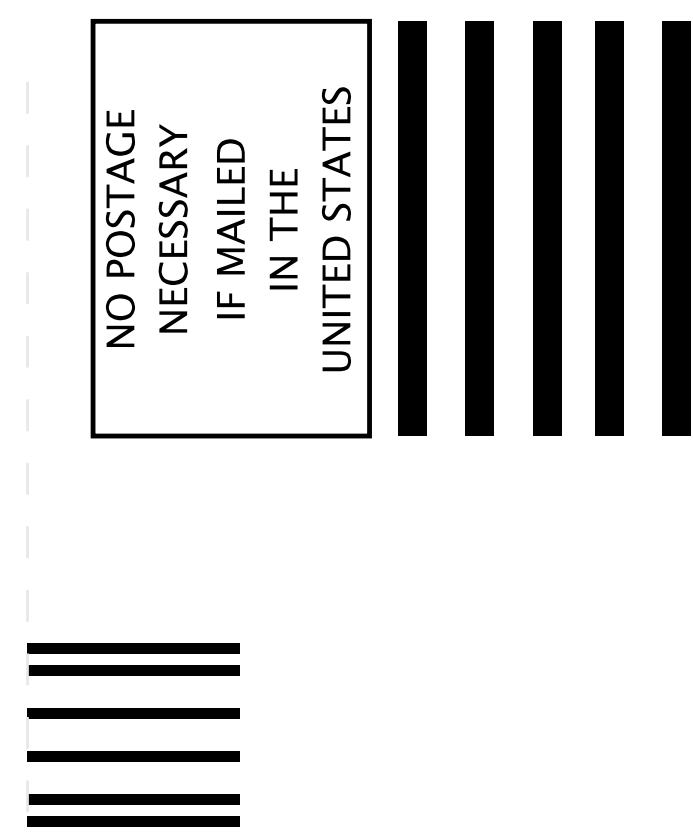
Are you Hispanic or Latino/Latina?  
☐ Yes    ☐ No    ☐ Prefer not to say

How many people are in your household?  
\_\_\_\_\_ (include yourself)

What is your current household income?  
☐ Less than \$14,500    ☐ \$76,000 to \$108,499  
☐ \$14,500 to \$28,999    ☐ \$108,500 to \$151,999  
☐ \$29,000 to \$43,499    ☐ \$152,000 or more  
☐ \$43,500 to \$57,999    ☐ Prefer not to say  
☐ \$58,000 to \$75,999

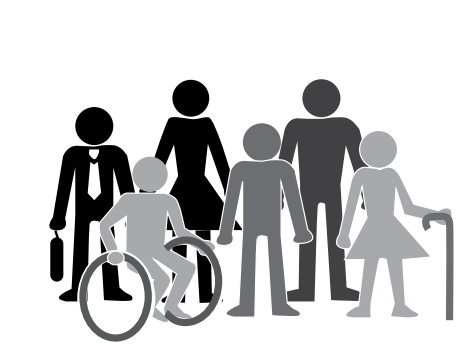
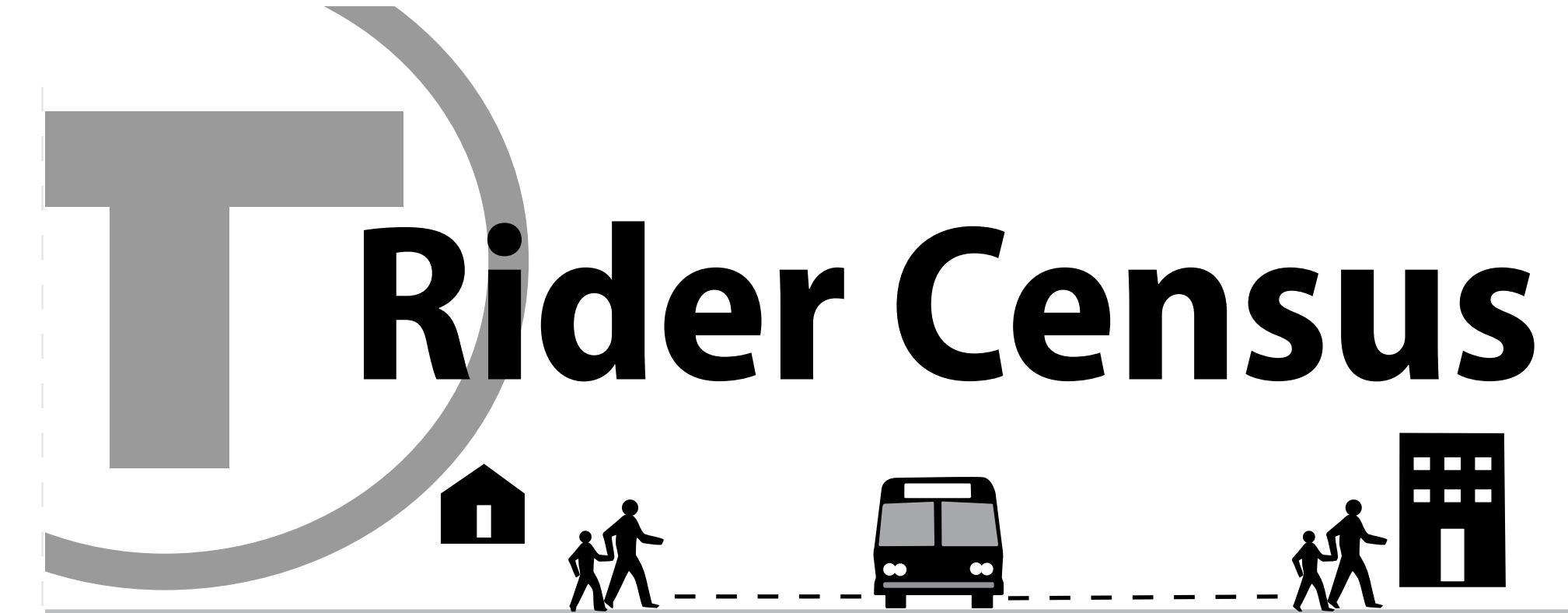
Are you generally able to understand basic directions spoken or written in English?  
☐ Always    ☐ Often    ☐ Sometimes    ☐ Never  
☐ Prefer not to say

In what language do you prefer to receive information about riding the MBTA?  
☐ English    ☐ Other (specify) \_\_\_\_\_

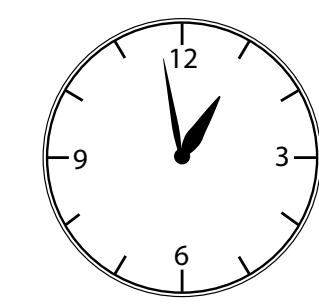


BUSINESS REPLY MAIL  
FIRST-CLASS MAIL PERMIT NO. 2521 BOSTON, MA

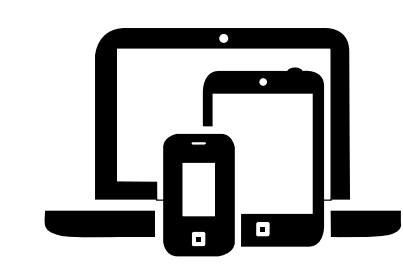
POSTAGE WILL BE PAID BY ADDRESSEE  
CENTRAL TRANSPORTATION PLANNING STAFF  
10 PARK PLAZA STE 2150  
BOSTON MA 02116-9776



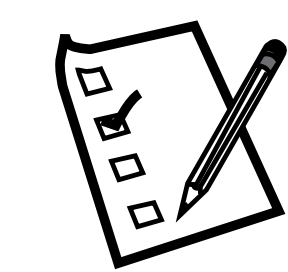
**The T needs your participation**  
The MBTA is required to survey riders every five years to identify rider demographics and travel patterns. All answers are confidential.



**Please take a few minutes to complete this census**  
The MBTA will use the results of this census to plan future service and to make sure service is provided fairly.



**To fill out the census**  
Go online to [www.mbta.com/census](http://www.mbta.com/census) or use this form, and either return it to a survey distributor or drop it in the mail (no stamp needed).



**Does this look familiar?**  
If you have previously completed the Rider Census online or on paper, please do not fill it out again.

**Estimated completion time: 5 to 10 minutes**

*Thank you!*

Solicite esta encuesta en español.  
Peça uma cópia deste questionário em português.  
Nhôs podi pedi ês pesquisa na Creolo di Cabo Verde.  
索取本調查之繁體中文版  
索取本调查之简体中文版  
Demandez ce questionnaire en français.  
Yêu cầu phiếu khảo sát bằng tiếng Việt.



Please seal here with tape. Do not staple.

Please tell us about the **most recent** one-way trip that you made using the MBTA. Please include the entire trip from your start location to your destination.      Date of Trip (MM/DD/YY) \_\_\_\_ / \_\_\_\_ / \_\_\_\_

☐ My home   ☐ My work   ☐ My school  
☐ Shopping   ☐ Personal errand (bank, daycare, etc.)  
☐ Medical or other appointment  
☐ Social/recreational/entertainment activity  
☐ Religious/civic/volunteer activity  
☐ Intercity transfer (airport/Amtrak/intercity bus)  
☐ Other \_\_\_\_\_

Nearest intersection \_\_\_\_\_ at \_\_\_\_\_  
City or town \_\_\_\_\_ Zip code \_\_\_\_\_

I left this location at \_\_\_\_ : \_\_\_\_   ☐ AM   ☐ PM

☐ Walked                      ☐ Bicycled  
☐ Drove alone                ☐ Carpooled and parked  
☐ Dropped off by:  
    ☐ Personal vehicle   ☐ Taxi/rideshare company  
    ☐ THE RIDE                ☐ Private shuttle/other transit

How long did it take? \_\_\_\_\_ minutes

**Monthly pass**  
☐ Local Bus  
☐ LinkPass (subway + bus)  
☐ Student (M-5, M-7), Youth Pass  
☐ Senior LinkPass  
☐ TAP Pass  
☐ Commuter Rail Zone \_\_\_\_\_  
☐ mTicket Zone \_\_\_\_\_  
☐ Boat  
☐ Inner Express Bus  
☐ Outer Express Bus

**Pay-per-ride**  
☐ CharlieCard (plastic)  
☐ CharlieTicket (paper)  
☐ Full cash fare on board  
☐ mTicket (single/multi-ride)  
☐ 10-ride/single-ride ticket  
☐ Student reduced fare (S-Card)  
☐ Senior reduced fare  
☐ Disability reduced fare  

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☐ 1-day LinkPass  
☐ 7-day LinkPass  
☐ Blind Access Card  
☐ Other \_\_\_\_\_

FIRST MBTA SERVICE

Boarded at: \_\_\_\_\_ stop/station/dock

☐ Bus (route #) \_\_\_\_\_  
☐ Silver Line (#/name) \_\_\_\_\_  
☐ Mattapan Trolley  
☐ Red Line   ☐ Orange Line   ☐ Blue Line  
☐ Green Line in subway, or at Lechmere or Science Park  
☐ Green Line on surface: ☐ B   ☐ C   ☐ D   ☐ E  
☐ Commuter Rail Line (name) \_\_\_\_\_  
☐ Commuter/Ferry Boat Line (name) \_\_\_\_\_

Exited or transferred at: \_\_\_\_\_ stop/station/dock

TRANSFER ?   Yes   No

☐ Bus (route #) \_\_\_\_\_  
☐ Silver Line (#/name) \_\_\_\_\_  
☐ Mattapan Trolley  
☐ Red Line   ☐ Orange Line   ☐ Blue Line  
☐ Green Line in subway, or at Lechmere or Science Park  
☐ Green Line on surface: ☐ B   ☐ C   ☐ D   ☐ E  
☐ Commuter Rail Line (name) \_\_\_\_\_  
☐ Commuter/Ferry Boat Line (name) \_\_\_\_\_

Exited or transferred at: \_\_\_\_\_ stop/station/dock

☐ Bus (route #) \_\_\_\_\_  
☐ Silver Line (#/name) \_\_\_\_\_  
☐ Mattapan Trolley  
☐ Red Line   ☐ Orange Line   ☐ Blue Line  
☐ Green Line in subway, or at Lechmere or Science Park  
☐ Green Line on surface: ☐ B   ☐ C   ☐ D   ☐ E  
☐ Commuter Rail Line (name) \_\_\_\_\_  
☐ Commuter/Ferry Boat Line (name) \_\_\_\_\_

Exited or transferred at: \_\_\_\_\_ stop/station/dock

Last MBTA service \_\_\_\_\_

Exited at \_\_\_\_\_ stop/station/dock

HOW I GOT TO MY FINAL DESTINATION

☐ Walked                      ☐ Bicycled  
☐ Drove alone                ☐ Carpooled  
☐ Picked up by:  
    ☐ Personal vehicle   ☐ THE RIDE  
    ☐ Taxi/rideshare company  
    ☐ Private shuttle/other transit

How long did it take? \_\_\_\_\_ minutes

MY TRIP ENDED AT...

☐ My home   ☐ My work   ☐ My school  
☐ Shopping   ☐ Personal errand  
☐ Medical or other appointment  
☐ Social/recreational/entertainment activity  
☐ Religious/civic/volunteer activity  
☐ Intercity transfer  
☐ Other \_\_\_\_\_

Nearest intersection \_\_\_\_\_ at \_\_\_\_\_  
City or town \_\_\_\_\_ Zip code \_\_\_\_\_

I arrived at this location at \_\_\_\_ : \_\_\_\_   ☐ AM   ☐ PM

I MAKE THIS TRIP ON THE MBTA ...

☐ 6-7 days a week  
☐ 5 days a week  
☐ 3-4 days a week  
☐ 1-2 days a week  
☐ 1-3 days a month  
☐ Less than once a month

Do you sometimes make this trip another way?  
☐ Yes                      ☐ No

OTHER WAYS I MAKE THIS TRIP

☐ Walk                      ☐ Bicycle   ☐ Drive alone  
☐ Drive or ride in a carpool  
☐ Take a taxi or use a rideshare company  
☐ Take a private shuttle/other transit  
☐ Different MBTA service \_\_\_\_\_  
☐ Other \_\_\_\_\_

and now, about you