

SANDAG 2015 On-Board Transit Survey

(for office use only) Route Code: Dir: N S E W Time: Interviewer: Serial #:

Please take a few moments to help plan for your transit needs by filling out this survey.

All personal information will be kept strictly confidential and **WILL NOT** be shared or sold.

What is your **HOME ADDRESS?** (please be specific, ex: 123 W. Main St):
(If you are visiting the San Diego area, please list the hotel name or address where you are staying)

Street Address City State ZIP Code

COMING FROM?

1. What type of place are you **COMING FROM** NOW? (the starting place for your one-way trip)

- ☐ Your usual Workplace
- ☐ Other business related (e.g., meeting, delivery)
- ☐ College / University (students only)
- ☐ School K-12 (students only)
- ☐ Medical Service / Hospital (non-work)
- ☐ Shopping
- ☐ Eating / Dining
- ☐ Visit Friend / Relative
- ☐ Recreation / Sightseeing
- ☐ Major Sporting Event, Concert, or Conference
- ☐ Escorting / Accompanying someone
- ☐ Airport (passengers only)
- ☐ Your hotel/motel/lodging → Go to Question #4
- ☐ Your HOME → Go to Question #4
- ☐ Other:

2. What is the **NAME** of the place you are coming from now?

3. What is the **EXACT STREET ADDRESS** of this place? (OR Intersection if you do not know)

City: State: ZIP:

4. How did you **GET FROM** the place in Questions #1-3 TO THE VERY **FIRST** bus / train / Trolley you used for this one-way trip?

- ☐ Walk – how long? # minutes (go to Q5)
- ☐ Bike – how long? # minutes (go to Q5)
- ☐ Wheelchair – how long? # minutes (go to Q5)
- ☐ Skate board – how long? # minutes (go to Q5)
- ☐ Was dropped off by someone (answer 4a)
- ☐ Drove alone and parked (answer 4a)
- ☐ Drove or rode with others and parked (answer 4a)
- ☐ Carshare (i.e. car2go, Zipcar, etc.) (answer 4a)
- ☐ Taxi, Uber, Lyft, etc. (answer 4a)
- ☐ Free Shuttle (answer 4a)
- ☐ Other Specify

4a. Where did you park/get dropped off before the **FIRST** bus / train / Trolley you used for this one-way trip (Nearest intersection / Park & Ride lot below):

GOING TO?

5. What type of place are you **GOING TO** NOW? (the ending place for your one-way trip)

- ☐ Your usual Workplace
- ☐ Other business related (e.g., meeting, delivery)
- ☐ College / University (students only)
- ☐ School K-12 (students only)
- ☐ Medical Service / Hospital (non-work)
- ☐ Shopping
- ☐ Eating / Dining
- ☐ Visit Friend / Relative
- ☐ Recreation / Sightseeing
- ☐ Major Sporting Event, Concert, or Conference
- ☐ Escorting / Accompanying someone
- ☐ Airport (passengers only)
- ☐ Your hotel/motel/lodging → Go to Question #8
- ☐ Your HOME → Go to Question #8
- ☐ Other:

6. What is the **NAME** of the place you are going to now?

7. What is the **EXACT STREET ADDRESS** of this place? (OR Intersection if you do not know)

City: State: ZIP:

8. How will you **GET TO** your destination (listed in Questions #5-7) after you get off the **LAST** bus / train / Trolley you will use for this one-way trip?

- ☐ Walk – how long? # minutes (go to Q9)
- ☐ Bike – how long? # minutes (go to Q9)
- ☐ Wheelchair – how long? # minutes (go to Q9)
- ☐ Skate board – how long? # minutes (go to Q9)
- ☐ Be picked up by someone (answer 8a)
- ☐ Get in a parked vehicle & drive alone (answer 8a)
- ☐ Get in a parked vehicle & drive/ride w/ others (answer 8a)
- ☐ Carshare (i.e. car2go, Zipcar, etc.) (answer 8a)
- ☐ Taxi, Uber, Lyft, etc. (answer 8a)
- ☐ Free Shuttle (answer 8a)
- ☐ Other Specify

8a. Where will you get your car/get picked up after the **LAST** bus/ train/ Trolley you are using for this one-way trip (nearest intersection / Park & Ride lot below):

9. Did you transfer FROM another bus/train/Trolley **BEFORE** getting on this bus/train/Trolley? ☐ Yes ☐ No

10. Where did you **GET ON THIS** bus / train/ Trolley? Please provide the nearest intersection / station name / Park&Ride lot:

11. Where will you **GET OFF THIS** bus / train / Trolley? Please provide the nearest intersection/station name/Park&Ride lot:

12. Will you transfer TO another bus/train/Trolley **AFTER** getting off this bus/train/Trolley? ☐ Yes ☐ No

13. Please list the **SYSTEM** and **BUS / TRAIN / TROLLEY ROUTES** (e.g., MTS Route 10, Trolley Blue Line, Breeze Route 316, Sprinter, Coaster, Coaster Connection Route 444) in the exact order you use them for this one-way trip.

START → → → → → **END**

1st Route

2nd Route

3rd Route

4th Route

Continued

OTHER INFORMATION ABOUT THIS TRIP

14. What time did you GET ON this bus/train/Trolley? _____ : _____ a.m. / p.m. (circle one)
15. What type of fare did you use for this one-way trip?
☐ One-way fare ☐ Regional Day Pass ☐ Regional Plus Day Pass ☐ SPRINTER/BREEZE Day Pass
☐ Regional Monthly Pass ☐ Rapid Express Regional Monthly Pass ☐ SPRINTER/BREEZE Monthly Pass
☐ COASTER Monthly - 1 Zone ☐ COASTER Monthly - 2 Zone ☐ COASTER Monthly - 3 Zone
☐ COASTER Youth Monthly ☐ COASTER S/D/M Monthly
☐ College Pass - Please name college _____
☐ Other _____ (2, 3, or 14 day pass, free, employee, etc.)
- 15b. Did you receive any of the following special fare discounts for your trip today? (check only one)
☐ None ☐ Senior (Age 60+) ☐ Disabled ☐ Medicare Recipient ☐ Youth (Ages 6-18)
16. Will you (or did you) make this same trip using the same transit routes in exactly the opposite direction today? ☐ No ☐ Yes - At what time did you leave for this trip in the opposite direction? _____ am/pm (circle one)
17. Since you most recently left your home (or the place you are staying in the San Diego area) and the next time you will return home (or the place you are staying), did you or will you... (check all that apply)
☐ No other trip ☐ Go to work ☐ Go to school ☐ Go shopping ☐ Buy a meal/beverage
☐ Visit friend/relative or attend a religious/social event ☐ Other errands ☐ Other (please specify): _____
- 17a. [If #17 is WORK] Provide Address _____
- 17b. [If #17 is SCHOOL] Provide School Name _____

ABOUT YOU AND YOUR HOUSEHOLD

18. Are you a resident of? ☐ San Diego County ☐ Orange, Riverside, Imperial County ☐ Mexico ☐ Other
19. How many vehicles (cars, trucks, or motorcycles) are available to your household? _____ vehicles
 19a. [If #19 is ONE OR MORE] Could you have used one of these vehicles to complete this trip? ☐ Yes ☐ No
20. Including YOU, how many people live in your household? _____ people
21. Including YOU, how many people (over age 15) in your household are employed full/part-time? _____ people
22. How many persons are traveling with you on this trip from the same origin to destination? _____ people
 22a. [If #22 is ONE OR MORE] How many of these people are members of your household? _____ people
23. What is your employment status? (check the one response that BEST describes you)
☐ Employed full-time (at least 35 hrs/wk) ☐ Employed part-time (less than 35 hrs/wk)
☐ Not currently employed, but seeking work ☐ Not currently employed, and not seeking work
☐ Retired ☐ Homemaker
- IF YOU ARE EMPLOYED:
 23a. Does your employer pay all or part of your transit fare? ☐ Yes (all cost) ☐ Yes (some cost) ☐ None of the cost
24. What is your student status? (check the one response that BEST describes you)
☐ Not a student ☐ Yes - Full-time college/university ☐ Yes - Part-time college/university
☐ Yes - K - 8th grade ☐ Yes - 9th-12th grade ☐ Yes - Vocational/technical/trade school ☐ Yes - Other
25. Do you have a valid driver's license? ☐ Yes ☐ No
26. What is your year of birth? _____ year
27. What is your Race / Ethnicity? (check all that apply)
☐ American Indian / Alaska Native ☐ Asian ☐ Black/African American ☐ Hispanic/Latino
☐ Native Hawaiian / Pacific Islander ☐ White ☐ Other: _____
28. What is your gender? ☐ Male ☐ Female
29. Which of the following BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME in 2014 before taxes?
☐ \$14,999 or less ☐ \$25,000 - \$29,999 ☐ \$40,000 - \$44,999 ☐ \$60,000 - \$74,999
☐ \$15,000 - \$19,999 ☐ \$30,000 - \$34,999 ☐ \$45,000 - \$49,999 ☐ \$75,000 - \$99,999
☐ \$20,000 - \$24,999 ☐ \$35,000 - \$39,999 ☐ \$50,000 - \$59,999 ☐ \$100,000 - \$149,999
☐ \$150,000 or above
30. Do you speak a language other than English at home? ☐ No ☐ Yes - Which language? _____
 30a. [If #30 = Yes] How well do you speak English? ☐ Very well ☐ Well ☐ Not very well ☐ Not at all
31. How many days a week do you ride public transit? ☐ Less than once a week ☐ # Days _____
32. How do you rate public transit service in your area? ☐ Good ☐ Average ☐ Poor

REGISTER TO WIN \$100

People who submit an accurately completed survey will have the option of being entered in a random drawing for one of ten \$100 gift cards. You must provide your home address at the beginning of the survey to be eligible.

Name: _____
 Phone Number: (____) _____
 Email address: _____

Thank you for your help!

If you completed this survey before getting off the bus / train / Trolley, please return your completed survey to the survey staff. If you did not have time to complete the survey during your trip, please request an envelope and return it within 24 hours to be entered into the contest.