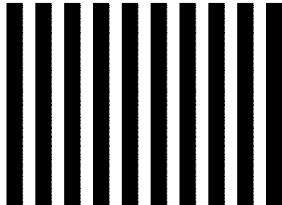


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**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO.125 LIVONIA MI

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LIVONIA MI 48151-9920



0740 103802



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?
- | MORNING/NOON          |                          | AFTERNOON            |                          |
|-----------------------|--------------------------|----------------------|--------------------------|
| 6:00am to 6:59am..... | <input type="checkbox"/> | 1:00pm to 1:59pm.... | <input type="checkbox"/> |
| 7:00am to 7:59am..... | <input type="checkbox"/> | 2:00pm to 2:59pm.... | <input type="checkbox"/> |
| 8:00am to 8:59am..... | <input type="checkbox"/> | 3:00pm to 3:59pm.... | <input type="checkbox"/> |
| 9:00am to 9:59am..... | <input type="checkbox"/> | 4:00pm to 4:59pm.... | <input type="checkbox"/> |
| 10:00am to 10:59am..  | <input type="checkbox"/> | 5:00pm to 5:59pm.... | <input type="checkbox"/> |
| 11:00am to 11:59am..  | <input type="checkbox"/> | 6:00pm to 6:59pm.... | <input type="checkbox"/> |
| 12:00pm to 12:59pm..  | <input type="checkbox"/> | 7:00pm to 7:59pm.... | <input type="checkbox"/> |
2. Which direction are you currently traveling?
- Towards downtown Chicago ..... ☐
- Away from downtown Chicago ..... ☐
3. Where did your current, **one-way** trip begin?
- |                             |                          |                   |                          |
|-----------------------------|--------------------------|-------------------|--------------------------|
| Your home.....              | <input type="checkbox"/> | Shopping .....    | <input type="checkbox"/> |
| Work .....                  | <input type="checkbox"/> | Medical/Dental .. | <input type="checkbox"/> |
| Business related to work .. | <input type="checkbox"/> | Airport .....     | <input type="checkbox"/> |
| Social/Recreation .....     | <input type="checkbox"/> | Other .....       | <input type="checkbox"/> |
| School .....                | <input type="checkbox"/> |                   |                          |
4. Near which major intersection did you begin this trip?
- Street 1 \_\_\_\_\_
- and** Street 2 \_\_\_\_\_
5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?
- |                     |                          |                       |                          |
|---------------------|--------------------------|-----------------------|--------------------------|
| Less than 5 minutes | <input type="checkbox"/> | 20-29 minutes.....    | <input type="checkbox"/> |
| 5-9 minutes .....   | <input type="checkbox"/> | 30-44 minutes.....    | <input type="checkbox"/> |
| 10-14 minutes.....  | <input type="checkbox"/> | 45 minutes to 1 hour  | <input type="checkbox"/> |
| 15-19 minutes.....  | <input type="checkbox"/> | More than 1 hour .... | <input type="checkbox"/> |
6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?
- |                                   |                          |
|-----------------------------------|--------------------------|
| 2 blocks or less .....            | <input type="checkbox"/> |
| 3 to 4 blocks .....               | <input type="checkbox"/> |
| ½ mile to less than 1 mile .....  | <input type="checkbox"/> |
| 1 mile to less than 2 miles.....  | <input type="checkbox"/> |
| 2 miles to less than 5 miles..... | <input type="checkbox"/> |
| 5 miles or more .....             | <input type="checkbox"/> |
7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?
- (PLEASE X ALL THAT APPLY.)
- |                                      |                          |
|--------------------------------------|--------------------------|
| Walked all of the way .....          | <input type="checkbox"/> |
| Drove alone and parked .....         | <input type="checkbox"/> |
| Got dropped off .....                | <input type="checkbox"/> |
| Carpooled .....                      | <input type="checkbox"/> |
| Took a CTA train .....               | <input type="checkbox"/> |
| Took a Pace bus .....                | <input type="checkbox"/> |
| Took a CTA bus .....                 | <input type="checkbox"/> |
| Took a Metra train .....             | <input type="checkbox"/> |
| Took a private shuttle bus/van ..... | <input type="checkbox"/> |
| Took a taxi .....                    | <input type="checkbox"/> |
| Bicycled .....                       | <input type="checkbox"/> |
| Other (PLEASE SPECIFY) _____         | <input type="checkbox"/> |

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

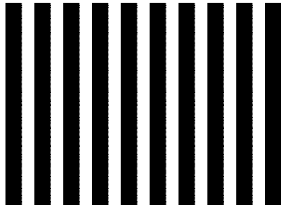
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

Please be sure to return to survey distributors or return by mail (No postage required.)

DO NOT STAPLE

Thank you for completing the 2012 CDOT/CTA Survey.

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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL      PERMIT NO.125      LIVONIA MI

POSTAGE WILL BE PAID BY ADDRESSEE

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PO BOX 510990  
LIVONIA MI 48151-9920



0740    103839



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?

MORNING/NOON	AFTERNOON
6:00am to 6:59am..... <input type="checkbox"/>	1:00pm to 1:59pm .... <input type="checkbox"/>
7:00am to 7:59am..... <input type="checkbox"/>	2:00pm to 2:59pm .... <input type="checkbox"/>
8:00am to 8:59am..... <input type="checkbox"/>	3:00pm to 3:59pm .... <input type="checkbox"/>
9:00am to 9:59am..... <input type="checkbox"/>	4:00pm to 4:59pm .... <input type="checkbox"/>
10:00am to 10:59am.. <input type="checkbox"/>	5:00pm to 5:59pm .... <input type="checkbox"/>
11:00am to 11:59am.. <input type="checkbox"/>	6:00pm to 6:59pm .... <input type="checkbox"/>
12:00pm to 12:59pm.. <input type="checkbox"/>	7:00pm to 7:59pm .... <input type="checkbox"/>

2. Which direction are you currently traveling?

Towards downtown Chicago ..... ☐

Away from downtown Chicago ..... ☐

3. Where did your current, **one-way** trip begin?

Your home..... <input type="checkbox"/>	Shopping ..... <input type="checkbox"/>
Work ..... <input type="checkbox"/>	Medical/Dental .. <input type="checkbox"/>
Business related to work . <input type="checkbox"/>	Airport ..... <input type="checkbox"/>
Social/Recreation ..... <input type="checkbox"/>	Other ..... <input type="checkbox"/>
School ..... <input type="checkbox"/>	

4. Near which major intersection did you begin this trip?

Street 1 \_\_\_\_\_

**and** Street 2 \_\_\_\_\_

5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?

Less than 5 minutes <input type="checkbox"/>	20-29 minutes ..... <input type="checkbox"/>
5-9 minutes ..... <input type="checkbox"/>	30-44 minutes ..... <input type="checkbox"/>
10-14 minutes..... <input type="checkbox"/>	45 minutes to 1 hour <input type="checkbox"/>
15-19 minutes..... <input type="checkbox"/>	More than 1 hour .... <input type="checkbox"/>

6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?

2 blocks or less ..... ☐

3 to 4 blocks ..... ☐

½ mile to less than 1 mile ..... ☐

1 mile to less than 2 miles..... ☐

2 miles to less than 5 miles ..... ☐

5 miles or more ..... ☐

7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?

(PLEASE X ALL THAT APPLY.)

Walked all of the way ..... ☐

Drove alone and parked ..... ☐

Got dropped off ..... ☐

Carpooled ..... ☐

Took a CTA train ..... ☐

Took a Pace bus ..... ☐

Took a CTA bus ..... ☐

Took a Metra train ..... ☐

Took a private shuttle bus/van ..... ☐

Took a taxi ..... ☐

Bicycled ..... ☐

Other (PLEASE SPECIFY) \_\_\_\_\_ ☐

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

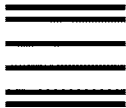
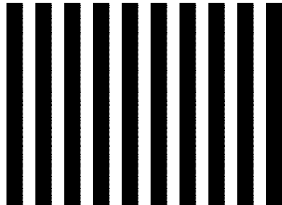
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

Please be sure to return to survey distributors or return by mail (No postage required.)

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Thank you for completing the 2012 CDOT/CTA Survey.

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IF MAILED  
IN THE  
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**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO.125 LIVONIA MI

POSTAGE WILL BE PAID BY ADDRESSEE

SYNOVATE  
PO BOX 510990  
LIVONIA MI 48151-9920



0740 103882



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?
- | MORNING/NOON          |                          | AFTERNOON            |                          |
|-----------------------|--------------------------|----------------------|--------------------------|
| 6:00am to 6:59am..... | <input type="checkbox"/> | 1:00pm to 1:59pm.... | <input type="checkbox"/> |
| 7:00am to 7:59am..... | <input type="checkbox"/> | 2:00pm to 2:59pm.... | <input type="checkbox"/> |
| 8:00am to 8:59am..... | <input type="checkbox"/> | 3:00pm to 3:59pm.... | <input type="checkbox"/> |
| 9:00am to 9:59am..... | <input type="checkbox"/> | 4:00pm to 4:59pm.... | <input type="checkbox"/> |
| 10:00am to 10:59am..  | <input type="checkbox"/> | 5:00pm to 5:59pm.... | <input type="checkbox"/> |
| 11:00am to 11:59am..  | <input type="checkbox"/> | 6:00pm to 6:59pm.... | <input type="checkbox"/> |
| 12:00pm to 12:59pm..  | <input type="checkbox"/> | 7:00pm to 7:59pm.... | <input type="checkbox"/> |
2. Which direction are you currently traveling?
- Towards downtown Chicago ..... ☐
- Away from downtown Chicago ..... ☐
3. Where did your current, **one-way** trip begin?
- |                             |                          |                   |                          |
|-----------------------------|--------------------------|-------------------|--------------------------|
| Your home.....              | <input type="checkbox"/> | Shopping .....    | <input type="checkbox"/> |
| Work .....                  | <input type="checkbox"/> | Medical/Dental .. | <input type="checkbox"/> |
| Business related to work .. | <input type="checkbox"/> | Airport .....     | <input type="checkbox"/> |
| Social/Recreation .....     | <input type="checkbox"/> | Other .....       | <input type="checkbox"/> |
| School .....                | <input type="checkbox"/> |                   |                          |
4. Near which major intersection did you begin this trip?
- Street 1 \_\_\_\_\_
- and** Street 2 \_\_\_\_\_
5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?
- |                     |                          |                       |                          |
|---------------------|--------------------------|-----------------------|--------------------------|
| Less than 5 minutes | <input type="checkbox"/> | 20-29 minutes.....    | <input type="checkbox"/> |
| 5-9 minutes .....   | <input type="checkbox"/> | 30-44 minutes.....    | <input type="checkbox"/> |
| 10-14 minutes.....  | <input type="checkbox"/> | 45 minutes to 1 hour  | <input type="checkbox"/> |
| 15-19 minutes.....  | <input type="checkbox"/> | More than 1 hour .... | <input type="checkbox"/> |
6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?
- |                                    |                          |
|------------------------------------|--------------------------|
| 2 blocks or less .....             | <input type="checkbox"/> |
| 3 to 4 blocks .....                | <input type="checkbox"/> |
| ½ mile to less than 1 mile .....   | <input type="checkbox"/> |
| 1 mile to less than 2 miles.....   | <input type="checkbox"/> |
| 2 miles to less than 5 miles ..... | <input type="checkbox"/> |
| 5 miles or more .....              | <input type="checkbox"/> |
7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?
- (PLEASE X ALL THAT APPLY.)
- |                                      |                          |
|--------------------------------------|--------------------------|
| Walked all of the way .....          | <input type="checkbox"/> |
| Drove alone and parked .....         | <input type="checkbox"/> |
| Got dropped off .....                | <input type="checkbox"/> |
| Carpooled .....                      | <input type="checkbox"/> |
| Took a CTA train .....               | <input type="checkbox"/> |
| Took a Pace bus .....                | <input type="checkbox"/> |
| Took a CTA bus .....                 | <input type="checkbox"/> |
| Took a Metra train .....             | <input type="checkbox"/> |
| Took a private shuttle bus/van ..... | <input type="checkbox"/> |
| Took a taxi .....                    | <input type="checkbox"/> |
| Bicycled .....                       | <input type="checkbox"/> |
| Other (PLEASE SPECIFY) _____         | <input type="checkbox"/> |

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

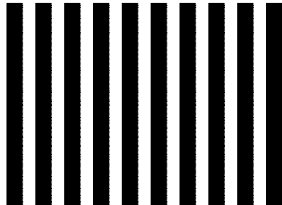
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

Please be sure to return to survey distributors or return by mail (No postage required.)

DO NOT STAPLE

Thank you for completing the 2012 CDOT/CTA Survey.

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IN THE  
UNITED STATES



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0740 103930



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?
- | MORNING/NOON          |                          | AFTERNOON            |                          |
|-----------------------|--------------------------|----------------------|--------------------------|
| 6:00am to 6:59am..... | <input type="checkbox"/> | 1:00pm to 1:59pm.... | <input type="checkbox"/> |
| 7:00am to 7:59am..... | <input type="checkbox"/> | 2:00pm to 2:59pm.... | <input type="checkbox"/> |
| 8:00am to 8:59am..... | <input type="checkbox"/> | 3:00pm to 3:59pm.... | <input type="checkbox"/> |
| 9:00am to 9:59am..... | <input type="checkbox"/> | 4:00pm to 4:59pm.... | <input type="checkbox"/> |
| 10:00am to 10:59am..  | <input type="checkbox"/> | 5:00pm to 5:59pm.... | <input type="checkbox"/> |
| 11:00am to 11:59am..  | <input type="checkbox"/> | 6:00pm to 6:59pm.... | <input type="checkbox"/> |
| 12:00pm to 12:59pm..  | <input type="checkbox"/> | 7:00pm to 7:59pm.... | <input type="checkbox"/> |
2. Which direction are you currently traveling?
- Towards downtown Chicago ..... ☐
- Away from downtown Chicago ..... ☐
3. Where did your current, **one-way** trip begin?
- |                             |                          |                   |                          |
|-----------------------------|--------------------------|-------------------|--------------------------|
| Your home.....              | <input type="checkbox"/> | Shopping .....    | <input type="checkbox"/> |
| Work .....                  | <input type="checkbox"/> | Medical/Dental .. | <input type="checkbox"/> |
| Business related to work .. | <input type="checkbox"/> | Airport .....     | <input type="checkbox"/> |
| Social/Recreation .....     | <input type="checkbox"/> | Other .....       | <input type="checkbox"/> |
| School .....                | <input type="checkbox"/> |                   |                          |
4. Near which major intersection did you begin this trip?
- Street 1 \_\_\_\_\_
- and** Street 2 \_\_\_\_\_
5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?
- |                     |                          |                       |                          |
|---------------------|--------------------------|-----------------------|--------------------------|
| Less than 5 minutes | <input type="checkbox"/> | 20-29 minutes.....    | <input type="checkbox"/> |
| 5-9 minutes .....   | <input type="checkbox"/> | 30-44 minutes.....    | <input type="checkbox"/> |
| 10-14 minutes.....  | <input type="checkbox"/> | 45 minutes to 1 hour  | <input type="checkbox"/> |
| 15-19 minutes.....  | <input type="checkbox"/> | More than 1 hour .... | <input type="checkbox"/> |
6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?
- |                                   |                          |
|-----------------------------------|--------------------------|
| 2 blocks or less .....            | <input type="checkbox"/> |
| 3 to 4 blocks .....               | <input type="checkbox"/> |
| ½ mile to less than 1 mile .....  | <input type="checkbox"/> |
| 1 mile to less than 2 miles.....  | <input type="checkbox"/> |
| 2 miles to less than 5 miles..... | <input type="checkbox"/> |
| 5 miles or more .....             | <input type="checkbox"/> |
7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?
- (PLEASE X ALL THAT APPLY.)
- |                                      |                          |
|--------------------------------------|--------------------------|
| Walked all of the way .....          | <input type="checkbox"/> |
| Drove alone and parked .....         | <input type="checkbox"/> |
| Got dropped off .....                | <input type="checkbox"/> |
| Carpooled .....                      | <input type="checkbox"/> |
| Took a CTA train .....               | <input type="checkbox"/> |
| Took a Pace bus .....                | <input type="checkbox"/> |
| Took a CTA bus .....                 | <input type="checkbox"/> |
| Took a Metra train .....             | <input type="checkbox"/> |
| Took a private shuttle bus/van ..... | <input type="checkbox"/> |
| Took a taxi .....                    | <input type="checkbox"/> |
| Bicycled .....                       | <input type="checkbox"/> |
| Other (PLEASE SPECIFY) _____         | <input type="checkbox"/> |

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) ..... ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) ..... ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) ..... ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

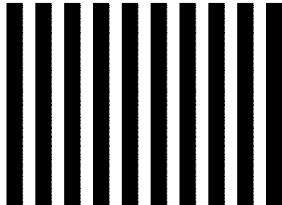
Please be sure to return to survey distributors or return by mail (No postage required.)

DO NOT STAPLE

Thank you for completing the 2012 CDOT/CTA Survey.



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0740 103962



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?
- | MORNING/NOON                                   | AFTERNOON                                     |
|------------------------------------------------|-----------------------------------------------|
| 6:00am to 6:59am..... <input type="checkbox"/> | 1:00pm to 1:59pm.... <input type="checkbox"/> |
| 7:00am to 7:59am..... <input type="checkbox"/> | 2:00pm to 2:59pm.... <input type="checkbox"/> |
| 8:00am to 8:59am..... <input type="checkbox"/> | 3:00pm to 3:59pm.... <input type="checkbox"/> |
| 9:00am to 9:59am..... <input type="checkbox"/> | 4:00pm to 4:59pm.... <input type="checkbox"/> |
| 10:00am to 10:59am.. <input type="checkbox"/>  | 5:00pm to 5:59pm.... <input type="checkbox"/> |
| 11:00am to 11:59am.. <input type="checkbox"/>  | 6:00pm to 6:59pm.... <input type="checkbox"/> |
| 12:00pm to 12:59pm.. <input type="checkbox"/>  | 7:00pm to 7:59pm.... <input type="checkbox"/> |
2. Which direction are you currently traveling?
- Towards downtown Chicago ..... ☐
- Away from downtown Chicago ..... ☐
3. Where did your current, **one-way** trip begin?
- |                                                     |                                            |
|-----------------------------------------------------|--------------------------------------------|
| Your home..... <input type="checkbox"/>             | Shopping ..... <input type="checkbox"/>    |
| Work ..... <input type="checkbox"/>                 | Medical/Dental .. <input type="checkbox"/> |
| Business related to work . <input type="checkbox"/> | Airport ..... <input type="checkbox"/>     |
| Social/Recreation ..... <input type="checkbox"/>    | Other ..... <input type="checkbox"/>       |
| School ..... <input type="checkbox"/>               |                                            |
4. Near which major intersection did you begin this trip?
- Street 1 \_\_\_\_\_
- and** Street 2 \_\_\_\_\_
5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?
- |                                              |                                                |
|----------------------------------------------|------------------------------------------------|
| Less than 5 minutes <input type="checkbox"/> | 20-29 minutes..... <input type="checkbox"/>    |
| 5-9 minutes ..... <input type="checkbox"/>   | 30-44 minutes..... <input type="checkbox"/>    |
| 10-14 minutes..... <input type="checkbox"/>  | 45 minutes to 1 hour <input type="checkbox"/>  |
| 15-19 minutes..... <input type="checkbox"/>  | More than 1 hour .... <input type="checkbox"/> |
6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?
- 2 blocks or less ..... ☐
- 3 to 4 blocks ..... ☐
- ½ mile to less than 1 mile ..... ☐
- 1 mile to less than 2 miles..... ☐
- 2 miles to less than 5 miles ..... ☐
- 5 miles or more ..... ☐
7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?
- (PLEASE X ALL THAT APPLY.)
- Walked all of the way ..... ☐
- Drove alone and parked ..... ☐
- Got dropped off ..... ☐
- Carpooled ..... ☐
- Took a CTA train ..... ☐
- Took a Pace bus ..... ☐
- Took a CTA bus ..... ☐
- Took a Metra train ..... ☐
- Took a private shuttle bus/van ..... ☐
- Took a taxi ..... ☐
- Bicycled ..... ☐
- Other (PLEASE SPECIFY) \_\_\_\_\_ ☐

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

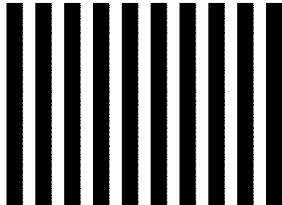
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

Please be sure to return to survey distributors or return by mail (No postage required.)

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Thank you for completing the 2012 CDOT/CTA Survey.

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**BUSINESS REPLY MAIL**  
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0740 103999



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?

MORNING/NOON	AFTERNOON
6:00am to 6:59am..... <input type="checkbox"/>	1:00pm to 1:59pm .... <input type="checkbox"/>
7:00am to 7:59am..... <input type="checkbox"/>	2:00pm to 2:59pm .... <input type="checkbox"/>
8:00am to 8:59am..... <input type="checkbox"/>	3:00pm to 3:59pm .... <input type="checkbox"/>
9:00am to 9:59am..... <input type="checkbox"/>	4:00pm to 4:59pm .... <input type="checkbox"/>
10:00am to 10:59am.. <input type="checkbox"/>	5:00pm to 5:59pm .... <input type="checkbox"/>
11:00am to 11:59am.. <input type="checkbox"/>	6:00pm to 6:59pm .... <input type="checkbox"/>
12:00pm to 12:59pm.. <input type="checkbox"/>	7:00pm to 7:59pm .... <input type="checkbox"/>

2. Which direction are you currently traveling?

Towards downtown Chicago ..... ☐

Away from downtown Chicago ..... ☐

3. Where did your current, **one-way** trip begin?

Your home..... <input type="checkbox"/>	Shopping ..... <input type="checkbox"/>
Work ..... <input type="checkbox"/>	Medical/Dental .. <input type="checkbox"/>
Business related to work . <input type="checkbox"/>	Airport ..... <input type="checkbox"/>
Social/Recreation ..... <input type="checkbox"/>	Other ..... <input type="checkbox"/>
School ..... <input type="checkbox"/>	

4. Near which major intersection did you begin this trip?

Street 1 \_\_\_\_\_

**and** Street 2 \_\_\_\_\_

5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?

Less than 5 minutes <input type="checkbox"/>	20-29 minutes ..... <input type="checkbox"/>
5-9 minutes ..... <input type="checkbox"/>	30-44 minutes ..... <input type="checkbox"/>
10-14 minutes..... <input type="checkbox"/>	45 minutes to 1 hour <input type="checkbox"/>
15-19 minutes..... <input type="checkbox"/>	More than 1 hour .... <input type="checkbox"/>

6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?

2 blocks or less ..... ☐

3 to 4 blocks ..... ☐

½ mile to less than 1 mile ..... ☐

1 mile to less than 2 miles..... ☐

2 miles to less than 5 miles ..... ☐

5 miles or more ..... ☐

7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?

(PLEASE X ALL THAT APPLY.)

Walked all of the way ..... ☐

Drove alone and parked ..... ☐

Got dropped off ..... ☐

Carpooled ..... ☐

Took a CTA train ..... ☐

Took a Pace bus ..... ☐

Took a CTA bus ..... ☐

Took a Metra train ..... ☐

Took a private shuttle bus/van ..... ☐

Took a taxi ..... ☐

Bicycled ..... ☐

Other (PLEASE SPECIFY) \_\_\_\_\_ ☐

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very Easy                | Somewhat Easy            | Neutral                  | Not Very Easy            | Not At All Easy          |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very Easy                | Somewhat Easy            | Neutral                  | Not Very Easy            | Not At All Easy          |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?  
Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

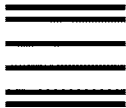
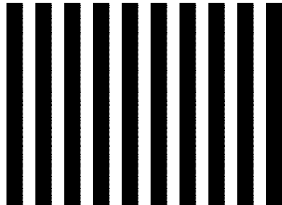
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

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Thank you for completing the 2012 CDOT/CTA Survey.

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO.125 LIVONIA MI

POSTAGE WILL BE PAID BY ADDRESSEE

SYNOVATE  
PO BOX 510990  
LIVONIA MI 48151-9920



0740 104018



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?
- | MORNING/NOON                                   | AFTERNOON                                     |
|------------------------------------------------|-----------------------------------------------|
| 6:00am to 6:59am..... <input type="checkbox"/> | 1:00pm to 1:59pm.... <input type="checkbox"/> |
| 7:00am to 7:59am..... <input type="checkbox"/> | 2:00pm to 2:59pm.... <input type="checkbox"/> |
| 8:00am to 8:59am..... <input type="checkbox"/> | 3:00pm to 3:59pm.... <input type="checkbox"/> |
| 9:00am to 9:59am..... <input type="checkbox"/> | 4:00pm to 4:59pm.... <input type="checkbox"/> |
| 10:00am to 10:59am.. <input type="checkbox"/>  | 5:00pm to 5:59pm.... <input type="checkbox"/> |
| 11:00am to 11:59am.. <input type="checkbox"/>  | 6:00pm to 6:59pm.... <input type="checkbox"/> |
| 12:00pm to 12:59pm.. <input type="checkbox"/>  | 7:00pm to 7:59pm.... <input type="checkbox"/> |
2. Which direction are you currently traveling?
- Towards downtown Chicago ..... ☐
- Away from downtown Chicago ..... ☐
3. Where did your current, **one-way** trip begin?
- |                                                     |                                            |
|-----------------------------------------------------|--------------------------------------------|
| Your home..... <input type="checkbox"/>             | Shopping ..... <input type="checkbox"/>    |
| Work ..... <input type="checkbox"/>                 | Medical/Dental .. <input type="checkbox"/> |
| Business related to work . <input type="checkbox"/> | Airport ..... <input type="checkbox"/>     |
| Social/Recreation ..... <input type="checkbox"/>    | Other ..... <input type="checkbox"/>       |
| School ..... <input type="checkbox"/>               |                                            |
4. Near which major intersection did you begin this trip?
- Street 1 \_\_\_\_\_
- and** Street 2 \_\_\_\_\_
5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?
- |                                              |                                                |
|----------------------------------------------|------------------------------------------------|
| Less than 5 minutes <input type="checkbox"/> | 20-29 minutes..... <input type="checkbox"/>    |
| 5-9 minutes ..... <input type="checkbox"/>   | 30-44 minutes..... <input type="checkbox"/>    |
| 10-14 minutes..... <input type="checkbox"/>  | 45 minutes to 1 hour <input type="checkbox"/>  |
| 15-19 minutes..... <input type="checkbox"/>  | More than 1 hour .... <input type="checkbox"/> |
6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?
- 2 blocks or less ..... ☐
- 3 to 4 blocks ..... ☐
- ½ mile to less than 1 mile ..... ☐
- 1 mile to less than 2 miles..... ☐
- 2 miles to less than 5 miles ..... ☐
- 5 miles or more ..... ☐
7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?
- (PLEASE X ALL THAT APPLY.)
- Walked all of the way ..... ☐
- Drove alone and parked ..... ☐
- Got dropped off ..... ☐
- Carpooled ..... ☐
- Took a CTA train ..... ☐
- Took a Pace bus ..... ☐
- Took a CTA bus ..... ☐
- Took a Metra train ..... ☐
- Took a private shuttle bus/van ..... ☐
- Took a taxi ..... ☐
- Bicycled ..... ☐
- Other (PLEASE SPECIFY) \_\_\_\_\_ ☐

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
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12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

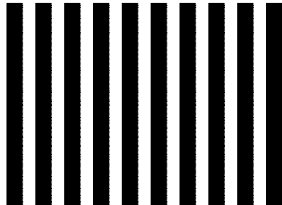
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

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0740 104070



Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?
- | MORNING/NOON                                   | AFTERNOON                                     |
|------------------------------------------------|-----------------------------------------------|
| 6:00am to 6:59am..... <input type="checkbox"/> | 1:00pm to 1:59pm.... <input type="checkbox"/> |
| 7:00am to 7:59am..... <input type="checkbox"/> | 2:00pm to 2:59pm.... <input type="checkbox"/> |
| 8:00am to 8:59am..... <input type="checkbox"/> | 3:00pm to 3:59pm.... <input type="checkbox"/> |
| 9:00am to 9:59am..... <input type="checkbox"/> | 4:00pm to 4:59pm.... <input type="checkbox"/> |
| 10:00am to 10:59am.. <input type="checkbox"/>  | 5:00pm to 5:59pm.... <input type="checkbox"/> |
| 11:00am to 11:59am.. <input type="checkbox"/>  | 6:00pm to 6:59pm.... <input type="checkbox"/> |
| 12:00pm to 12:59pm.. <input type="checkbox"/>  | 7:00pm to 7:59pm.... <input type="checkbox"/> |
2. Which direction are you currently traveling?
- Towards downtown Chicago ..... ☐
- Away from downtown Chicago ..... ☐
3. Where did your current, **one-way** trip begin?
- |                                                     |                                            |
|-----------------------------------------------------|--------------------------------------------|
| Your home..... <input type="checkbox"/>             | Shopping ..... <input type="checkbox"/>    |
| Work ..... <input type="checkbox"/>                 | Medical/Dental .. <input type="checkbox"/> |
| Business related to work . <input type="checkbox"/> | Airport ..... <input type="checkbox"/>     |
| Social/Recreation ..... <input type="checkbox"/>    | Other ..... <input type="checkbox"/>       |
| School ..... <input type="checkbox"/>               |                                            |
4. Near which major intersection did you begin this trip?
- Street 1 \_\_\_\_\_
- and** Street 2 \_\_\_\_\_
5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?
- |                                              |                                                |
|----------------------------------------------|------------------------------------------------|
| Less than 5 minutes <input type="checkbox"/> | 20-29 minutes..... <input type="checkbox"/>    |
| 5-9 minutes ..... <input type="checkbox"/>   | 30-44 minutes..... <input type="checkbox"/>    |
| 10-14 minutes..... <input type="checkbox"/>  | 45 minutes to 1 hour <input type="checkbox"/>  |
| 15-19 minutes..... <input type="checkbox"/>  | More than 1 hour .... <input type="checkbox"/> |
6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?
- |                                                             |
|-------------------------------------------------------------|
| 2 blocks or less ..... <input type="checkbox"/>             |
| 3 to 4 blocks ..... <input type="checkbox"/>                |
| ½ mile to less than 1 mile ..... <input type="checkbox"/>   |
| 1 mile to less than 2 miles..... <input type="checkbox"/>   |
| 2 miles to less than 5 miles ..... <input type="checkbox"/> |
| 5 miles or more ..... <input type="checkbox"/>              |
7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?
- (PLEASE X ALL THAT APPLY.)
- |                                                               |
|---------------------------------------------------------------|
| Walked all of the way ..... <input type="checkbox"/>          |
| Drove alone and parked ..... <input type="checkbox"/>         |
| Got dropped off ..... <input type="checkbox"/>                |
| Carpooled ..... <input type="checkbox"/>                      |
| Took a CTA train ..... <input type="checkbox"/>               |
| Took a Pace bus ..... <input type="checkbox"/>                |
| Took a CTA bus ..... <input type="checkbox"/>                 |
| Took a Metra train ..... <input type="checkbox"/>             |
| Took a private shuttle bus/van ..... <input type="checkbox"/> |
| Took a taxi ..... <input type="checkbox"/>                    |
| Bicycled ..... <input type="checkbox"/>                       |
| Other (PLEASE SPECIFY) _____ <input type="checkbox"/>         |

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

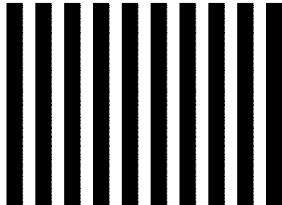
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Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?

MORNING/NOON	AFTERNOON
6:00am to 6:59am..... <input type="checkbox"/>	1:00pm to 1:59pm.... <input type="checkbox"/>
7:00am to 7:59am..... <input type="checkbox"/>	2:00pm to 2:59pm.... <input type="checkbox"/>
8:00am to 8:59am..... <input type="checkbox"/>	3:00pm to 3:59pm.... <input type="checkbox"/>
9:00am to 9:59am..... <input type="checkbox"/>	4:00pm to 4:59pm.... <input type="checkbox"/>
10:00am to 10:59am.. <input type="checkbox"/>	5:00pm to 5:59pm.... <input type="checkbox"/>
11:00am to 11:59am.. <input type="checkbox"/>	6:00pm to 6:59pm.... <input type="checkbox"/>
12:00pm to 12:59pm.. <input type="checkbox"/>	7:00pm to 7:59pm.... <input type="checkbox"/>

2. Which direction are you currently traveling?

Towards downtown Chicago ..... ☐

Away from downtown Chicago ..... ☐

3. Where did your current, **one-way** trip begin?

Your home..... <input type="checkbox"/>	Shopping ..... <input type="checkbox"/>
Work ..... <input type="checkbox"/>	Medical/Dental .. <input type="checkbox"/>
Business related to work . <input type="checkbox"/>	Airport ..... <input type="checkbox"/>
Social/Recreation ..... <input type="checkbox"/>	Other ..... <input type="checkbox"/>
School ..... <input type="checkbox"/>	

4. Near which major intersection did you begin this trip?

Street 1 \_\_\_\_\_

**and** Street 2 \_\_\_\_\_

5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?

Less than 5 minutes <input type="checkbox"/>	20-29 minutes..... <input type="checkbox"/>
5-9 minutes ..... <input type="checkbox"/>	30-44 minutes..... <input type="checkbox"/>
10-14 minutes..... <input type="checkbox"/>	45 minutes to 1 hour <input type="checkbox"/>
15-19 minutes..... <input type="checkbox"/>	More than 1 hour .... <input type="checkbox"/>

6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?

2 blocks or less ..... ☐

3 to 4 blocks ..... ☐

½ mile to less than 1 mile ..... ☐

1 mile to less than 2 miles..... ☐

2 miles to less than 5 miles ..... ☐

5 miles or more ..... ☐

7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?

(PLEASE X ALL THAT APPLY.)

Walked all of the way ..... ☐

Drove alone and parked ..... ☐

Got dropped off ..... ☐

Carpooled ..... ☐

Took a CTA train ..... ☐

Took a Pace bus ..... ☐

Took a CTA bus ..... ☐

Took a Metra train ..... ☐

Took a private shuttle bus/van ..... ☐

Took a taxi ..... ☐

Bicycled ..... ☐

Other (PLEASE SPECIFY) \_\_\_\_\_ ☐

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) ..... ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) ..... ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

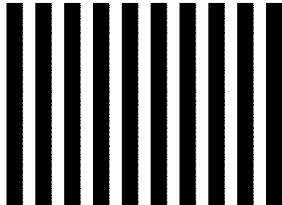
20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) ..... ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

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Please take a few minutes to fill out this CDOT/CTA questionnaire. If you have filled out this questionnaire on a previous trip, **please complete it again**. All additional information is of great value to us.

Please tell us about the trip you were making when you got this survey. A "trip" means **one-way** travel from one place to another (e.g. home to work) NOT a round trip (e.g. home to work to home.) **Thank you for your cooperation and for riding CTA.**

1. What time did you receive this survey?

MORNING/NOON	AFTERNOON
6:00am to 6:59am..... <input type="checkbox"/>	1:00pm to 1:59pm.... <input type="checkbox"/>
7:00am to 7:59am..... <input type="checkbox"/>	2:00pm to 2:59pm.... <input type="checkbox"/>
8:00am to 8:59am..... <input type="checkbox"/>	3:00pm to 3:59pm.... <input type="checkbox"/>
9:00am to 9:59am..... <input type="checkbox"/>	4:00pm to 4:59pm.... <input type="checkbox"/>
10:00am to 10:59am.. <input type="checkbox"/>	5:00pm to 5:59pm.... <input type="checkbox"/>
11:00am to 11:59am.. <input type="checkbox"/>	6:00pm to 6:59pm.... <input type="checkbox"/>
12:00pm to 12:59pm.. <input type="checkbox"/>	7:00pm to 7:59pm.... <input type="checkbox"/>

2. Which direction are you currently traveling?

Towards downtown Chicago ..... ☐

Away from downtown Chicago ..... ☐

3. Where did your current, **one-way** trip begin?

Your home..... <input type="checkbox"/>	Shopping ..... <input type="checkbox"/>
Work ..... <input type="checkbox"/>	Medical/Dental .. <input type="checkbox"/>
Business related to work . <input type="checkbox"/>	Airport ..... <input type="checkbox"/>
Social/Recreation ..... <input type="checkbox"/>	Other ..... <input type="checkbox"/>
School ..... <input type="checkbox"/>	

4. Near which major intersection did you begin this trip?

Street 1 \_\_\_\_\_

**and** Street 2 \_\_\_\_\_

5. From your point of origin (Question 3), how long did it take you to access the CTA rail **station where you received this survey**?

Less than 5 minutes <input type="checkbox"/>	20-29 minutes..... <input type="checkbox"/>
5-9 minutes ..... <input type="checkbox"/>	30-44 minutes..... <input type="checkbox"/>
10-14 minutes..... <input type="checkbox"/>	45 minutes to 1 hour <input type="checkbox"/>
15-19 minutes..... <input type="checkbox"/>	More than 1 hour .... <input type="checkbox"/>

6. From your point of origin (Question 3), how far did you travel to access the CTA rail **station where you received this survey**?

2 blocks or less ..... ☐

3 to 4 blocks ..... ☐

½ mile to less than 1 mile ..... ☐

1 mile to less than 2 miles..... ☐

2 miles to less than 5 miles ..... ☐

5 miles or more ..... ☐

7. In the **past 4 weeks**, how many different ways did you travel to this CTA rail **station**?

(PLEASE X ALL THAT APPLY.)

Walked all of the way ..... ☐

Drove alone and parked ..... ☐

Got dropped off ..... ☐

Carpooled ..... ☐

Took a CTA train ..... ☐

Took a Pace bus ..... ☐

Took a CTA bus ..... ☐

Took a Metra train ..... ☐

Took a private shuttle bus/van ..... ☐

Took a taxi ..... ☐

Bicycled ..... ☐

Other (PLEASE SPECIFY) \_\_\_\_\_ ☐

8. How did you get to this CTA rail **station today**?  
(PLEASE X ONLY ONE RESPONSE.)
- Walked all of the way ..... ☐  
Drove alone and parked ..... ☐  
Got dropped off ..... ☐  
Carpooled..... ☐  
Transferred from another CTA train ..... ☐  
Which line? \_\_\_\_\_  
Took a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Took a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Took a Metra train ..... ☐  
Took a private shuttle bus/van ..... ☐  
Took a taxi..... ☐  
Bicycled..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
9. If you DROVE ALONE AND PARKED or DROVE A CARPOOL VEHICLE **today**, where did you park?
- In a CTA lot or garage ..... ☐  
In a privately operated lot or garage ..... ☐  
On the street..... ☐  
Does not apply (SKIP TO Qu. 12)..... ☐
10. What type of parking fee did you pay?
- Daily fee..... ☐  
Monthly fee ..... ☐  
Meter/Hourly fee ..... ☐  
None, did not pay a parking fee (SKIP TO Qu. 12)..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
11. How much did you pay for the parking fee in Qu. 10?  
\$\_\_\_\_\_. (SPECIFY AMOUNT)
12. If you RODE A BICYCLE AND PARKED **today**, where did you park the bicycle?
- An indoor rack..... ☐ Sign pole ..... ☐  
A sheltered rack..... ☐ Other ..... ☐  
An outdoor rack..... ☐ Did not ride bike..... ☐
13. At which CTA rail **station** did you **receive** this survey?  
\_\_\_\_\_
14. How easy do you **think** it is to access this CTA rail **station** ...?
- |                 | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-----------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                 | 5                        | 4                        | 3                        | 2                        | 1                        |
| By car .....    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bike .....   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By walking..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| By bus.....     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
15. At this **station**, how easy do you **think** it is to ...?
- |                   | Very<br>Easy             | Somewhat<br>Easy         | Neutral                  | Not Very<br>Easy         | Not At<br>All Easy       |
|-------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
|                   | 5                        | 4                        | 3                        | 2                        | 1                        |
| Park a car .....  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Park a bike ..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
16. Which CTA rail **line** will you board after **receiving** this survey?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
17. Will you transfer to another CTA rail **line**?
- Yes ..... ☐ No (SKIP TO Qu. 19) ... ☐
18. Which CTA rail **line** will you **transfer to**?
- Blue ..... ☐ Orange ..... ☐ Red ..... ☐  
Brown ..... ☐ Pink ..... ☐ Yellow ..... ☐  
Green ..... ☐ Purple ..... ☐
19. At the end of this **one-way** trip, from which CTA rail **station** will you exit the rail system?  
Station: \_\_\_\_\_

20. How will you complete your trip upon exiting the CTA rail **station** identified in Qu. 19?  
(PLEASE X ONLY ONE RESPONSE.)
- Walk all of the way ..... ☐  
Drive alone and park ..... ☐  
Get picked up ..... ☐  
Carpool ..... ☐  
Take a Pace bus (Route # \_\_\_\_\_) ..... ☐  
Take a CTA bus (Route # \_\_\_\_\_) ..... ☐  
Take a Metra train ..... ☐  
Take a private shuttle bus/van ..... ☐  
Take a taxi ..... ☐  
Bicycle ..... ☐  
Other (PLEASE SPECIFY) \_\_\_\_\_ ☐
21. Where will your current, **one-way** trip end?
- Your home..... ☐ Shopping ..... ☐  
Work ..... ☐ Medical/Dental .. ☐  
Business related to work ..... ☐ Airport ..... ☐  
Social/Recreation ..... ☐ Other ..... ☐  
School ..... ☐
22. How many total buses and/or trains are you using for this **one-way** trip?
- 1 (no transfers) ..... ☐ 3 ..... ☐  
2 ..... ☐ 4 or more ..... ☐
23. How often do you typically ride the CTA?
- Once a week or more often ..... ☐  
Multiple times a month but less than once a week . ☐  
Once a month ..... ☐  
Several times a year but less than once a month... ☐  
Varies ..... ☐
24. How long have you been regularly riding the CTA?  
(that is riding a CTA bus/train at least once a month or more often?) **If you are not a regular CTA rider, "X" here.** ☐
- 1 year or less ..... ☐ 6-10 years ..... ☐  
2-3 years ..... ☐ 11-20 years ..... ☐  
4-5 years ..... ☐ More than 20 years . ☐
25. How many motor vehicles (car, van, truck, or other) are owned or leased by people in your household?
- 0 1 2 3 or more  
☐ ☐ ☐ ☐
26. Are you: Male ☐ Female ☐
27. Are you:
- American-Indian ..... ☐ Asian..... ☐  
Black/African American .. ☐ White ..... ☐  
Hispanic/Latino ..... ☐ Other ..... ☐
28. What is your age? \_\_\_\_\_ (IN WHOLE NUMBERS)
29. Please indicate the number of **employed** person(s) in your household.
- 0 1 2 3 4 5 or more  
☐ ☐ ☐ ☐ ☐ ☐
30. What is your zip code at home?  
[ ][ ][ ][ ][ ]
31. What was your household's total 2011 income before taxes?
- Less than \$15,000 ..... ☐ \$75,000 to \$99,999 ..... ☐  
\$15,000 to \$24,999 .... ☐ \$100,000 to \$149,999 . ☐  
\$25,000 to \$34,999 .... ☐ \$150,000 to \$199,999 . ☐  
\$35,000 to \$49,999 .... ☐ \$200,000 or more ..... ☐  
\$50,000 to \$74,999 .... ☐

Please be sure to return to survey distributors or return by mail (No postage required.)

DO NOT STAPLE

Thank you for completing the 2012 CDOT/CTA Survey.